



Received & Inspected

JUN 26 2017

FCC Mail Room

REDACTED – FOR PUBLIC INSPECTION

June 20, 2016

*Via Electronic Filing*

Marlene H. Dortch, Secretary  
Federal Communications Commission  
Office of the Secretary  
445 12<sup>th</sup> Street, SW  
Washington, DC 20554

DOCKET FILE COPY ORIGINAL

Re: WC Docket No. 14-58  
2016 ETC Annual Report Pursuant to 47 C.F.R. § 54.313 and 54.422  
2016 ETC Annual Report of Surry Telephone Membership Corp., Study Area Code 230503

Dear Secretary,

On behalf of Surry Telephone Membership Corp., we have attached for filing confidential and redacted versions of the FCC Form 481 ETC annual reporting information pursuant to 47 CFR 54.313 and 47 CFR 54.422 of the Commission's rules. Surry Telephone Membership Corp seeks confidential treatment under the Commission's existing confidentiality rules at 47 CFR 0.457 and 47 CFR 0.459 for the information filed pursuant to Section 54.313(a)(1) and Section 54.313(f)(2) of the Commission's regulations<sup>1</sup>. The redacted version is also being filed this date via the FCC's Electronic Comment Filing System.

Sincerely,

/s/ Leah Richter  
Senior Financial Analyst  
Phone: (605) 995-1793  
Fax: (605) 995-1778  
Leah.Richter@Vantagepnt.com

Enclosure(s)

No. of Copies rec'd  
List ABCDE

0+1

cc: Amy Hanson, COO, Surry Telephone Membership Corp  
Charles Tyler, Telecommunications Access Policy Division

<sup>1</sup> *Connect America Fund et al.*, WC Docket No. 10-90 *et al.*, Protective Order, 27 FCC Rcd 14231 (Wireline Comp. Bur. 2012) (Protective Order).

VANTAGEPNT.COM 605-995-1777  
2211 N Minnesota Street Mitchell SD 57301

<010> Study Area Code	230503
<015> Study Area Name	SURRY MEMBERSHIP
<020> Program Year	2018
<030> Contact Name: Person USAC should contact with questions about this data	Leah Richter
<035> Contact Telephone Number: Number of the person identified in data line <030>	6059951793 ext.
<039> Contact Email Address: Email of the person identified in data line <030>	Leah.Richter@vantagepnt.com
Form Type	54.313 and 54.422

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JUN 28 2017

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<010>	Study Area Code	230503
<015>	Study Area Name	SURRY MEMBERSHIP
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Leah Richter
<035>	Contact Telephone Number - Number of person identified in data line <030>	6059951793 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	Leah.Richter@vantagepnt.com

<300> Unfulfilled service request (voice)

0

<310> Detail on attempts (voice)

Name of Attached Document

<320> Unfulfilled service request (broadband)

230503nc330.pdf

1

<330> Detail on attempts (broadband)

Name of Attached Document



<010>	Study Area Code	230503
<015>	Study Area Name	SURRY MEMBERSHIP
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Leah Richter
<035>	Contact Telephone Number - Number of person identified in data line <030>	6059951793 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	Leah.Richter@vantagept.com
<400>	Select from the drop-down list to indicate how you would like to report voice complaints (zero or greater) for voice telephony service in the prior calendar year for each service area in which you are designated an ETC for any facilities you own, operate, lease, or otherwise utilize.	Offered both fixed and mobile voice
<410>	Complaints per 1000 customers for fixed voice	0.0
<420>	Complaints per 1000 customers for mobile voice	0.0
<430>	Select from the drop-down list to indicate how you would like to report end-user customer complaints (zero or greater) for broadband service in the prior calendar year for each service area in which you are designated an ETC for any facilities you own, operate, lease, or otherwise utilize.	Offered both fixed and mobile broadband
<440>	Complaints per 1000 customers for fixed broadband	0.0
<450>	Complaints per 1000 customers for mobile broadband	0.0



<010>	Study Area Code	230503
<015>	Study Area Name	BURRY MEMBERSHIP
<020>	Program Year	2010
<030>	Contact Name - Person USAC should contact regarding this data	Leah Richter
<035>	Contact Telephone Number - Number of person identified in data line <030>	6059951793 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	Leah.Richter@vantagepat.com
<500>	Certify compliance with applicable service quality standards and consumer protection rules	Yes
		230503mc510.pdf
<510>	Descriptive document for Service Quality Standards & Consumer Protection Rules Compliance	
<515>	Certify compliance with applicable minimum service standards	



<010>	Study Area Code	230503
<015>	Study Area Name	SURRY MEMBERSHIP
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Leah Richter
<035>	Contact Telephone Number - Number of person identified in data line <030>	6059951793 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	Leah.Richter@vantagepnt.com
<600>	Certify compliance regarding ability to function in emergency situations	Yes
<610>	Descriptive document for Functionality in Emergency Situations	230503nc610.pdf



<010>	Study Area Code	230503
<015>	Study Area Name	SURRY MEMBERSHIP
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Leah Richter
<035>	Contact Telephone Number - Number of person identified in data line <030>	6059951793 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	Leah.Richter@vantagepnt.com

[illegible]

<010>	Study Area Code		230503
<015>	Study Area Name	SURRY MEMBERSHIP	
<020>	Program Year	2018	
<030>	Contact Name - Person USAC should contact regarding this data	Leah Richter	
<035>	Contact Telephone Number - Number of person identified in data line <030>	6059951793 ext.	
<039>	Contact Email Address - Email Address of person identified in data line <030>	Leah.Richter@vantagepnt.com	
<810>	Reporting Carrier	Surry Telephone Membership Corp	
<811>	Holding Company	Not Applicable	
<812>	Operating Company	N/A	

[illegible]

REDACTED-FOR PUBLIC INSPECTION

<010>	Study Area Code	230503
<015>	Study Area Name	SURRY MEMBERSHIP
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Leah Richter
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<039>	Contact Email Address - Email Address of person identified in data line <030>	Leah.Richter@vantagepnt.com

<900> Does the filing entity offer tribal land services? (Y/N)

No

<910> Tribal Land(s) on which ETC Serves

<920> Tribal Government Engagement Obligation

Name of Attached Document

If your company serves Tribal lands, please select (Yes,No, NA) for each these boxes to confirm the status described on the attached PDF, on line 920, demonstrates coordination with the Tribal government pursuant to § 54.313(a)(9) includes:

- <921> Needs assessment and deployment planning with a focus on Tribal community anchor institutions.
- <922> Feasibility and sustainability planning;
- <923> Marketing services in a culturally sensitive manner;
- <924> Compliance with Rights of way processes
- <925> Compliance with Land Use permitting requirements
- <926> Compliance with Facilities Siting rules
- <927> Compliance with Environmental Review processes
- <928> Compliance with Cultural Preservation review processes
- <929> Compliance with Tribal Business and Licensing requirements.

Select Yes or No or Not Applicable

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<1000> Voice services rate comparability certification Yes

230503nc1010.pdf

<1010> Attach detailed description for voice services rate comparability compliance

Name of Attached Document

Yes - Pricing is no more than the most recent applicable benchmark announced by the Wireline Competition Bureau

<1020> Broadband comparability certification

230503nc1030.pdf

<1030> Attach detailed description for broadband comparability compliance

Name of Attached Document

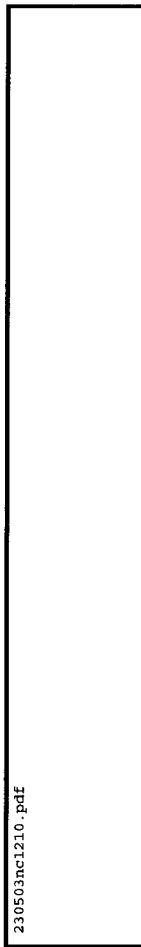
<010>	Study Area Code	230503
<015>	Study Area Name	SURRY MEMBERSHIP
<020>	Program Year	2018
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<039>	Contact Email Address - Email Address of person identified in data line <030>	leah.Richter@vantagepnt.com

<1100> Certify whether terrestrial backhaul options exist (Y/N)

Yes

<1130> Please select the appropriate response (Yes, No, Not Applicable) to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(g).

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<039>	Contact Email Address - Email Address of person identified in data line <030>	Leah.Richter@vantagepnt.com



Name of Attached Document

<1210> Terms & Conditions of Voice Telephony Lifeline Plans

<1220> Link to Public Website

HTTP <http://surry.net/lifeline/>

"Please check these boxes below to confirm that the attached document(s), on line 1210, or the website listed, on line 1220, contains the required information pursuant to § 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report:

<1221> Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers, ☒

<1222> Details on the number of minutes provided as part of the plan, ☒

<1223> Additional charges for toll calls, and rates for each such plan. ☒

**Price Cap Carrier Connect America ICC Support {47 CFR § 54.313(d)}**

<2016> Certification support used to build broadband

**Connect America Phase II Reporting {47 CFR § 54.313(e)}**

<2017A> Connect America Fund Phase II recipient?

<2017C> Total amount of Phase II support, if any, the price cap carrier used for capital expenditures in 2016.

<2018> Attach the number, names, and addresses of community anchor institutions to which the carrier newly began providing access to broadband service in the preceding calendar year - 54.313(e)(1)(ii)(A)

<2019> Recipient certifies that it bid on category one telecommunications and Internet access services in response to all FCC Form 470 postings seeking broadband service that meets the connectivity targets for the schools and libraries universal service support program for eligible schools and libraries located within any area in a census block where the carrier is receiving Phase II model-based support, and that such bids were at rates reasonably comparable to rates charged to eligible schools and libraries in urban areas for comparable offerings - 54.313(e)(1)(ii)(C)

Name of Attached Document Listing  
Required Information

<010>	Study Area Code	230503
<015>	Study Area Name	SURRY MEMBERSHIP
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Leah Richter
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<039>	Contact Email Address - Email Address of person identified in data line <030>	Leah.Richter@vantagepnt.com

Select from the drop down menu or check the boxes below to note compliance with 54.313(f)(1). Privately held carriers must ensure compliance with the financial reporting requirements set forth in 47 CFR 54.313(f)(2). I further certify that the information reported on this form and in the documents attached below is accurate.

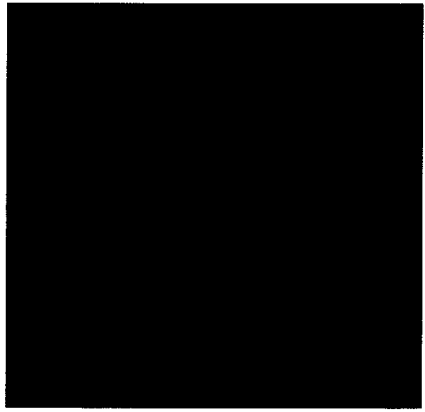
(3009)	Progress Report on 5 Year Plan Carrier certifies to 54.313(f)(1)(iii)		
(3010A)	Certification of Public Interest Obligations {47 CFR § 54.313(f)(1)(i)}	Yes - Attach Certification	
(3010B)	Please Provide Attachment	Name of Attached Document Listing Required Information	<input type="text" value="230503nc3010.pdf"/>
(3012A)	Community Anchor Institutions {47 CFR § 54.313(f)(1)(iii)}	No - No New Community Anchors	
(3012B)	Please Provide Attachment	Name of Attached Document Listing Required Information	<input type="text"/>
(3013)	Is your company a Privately Held ROR Carrier {47 CFR § 54.313(f)(2)}	(Yes/No)	<input checked="" type="radio"/> <input type="radio"/>
(3014)	If yes, does your company file the RUS annual report	(Yes/No)	<input checked="" type="radio"/> <input type="radio"/>
(3015)	Please check these boxes to confirm that the attached PDF, on line 3017, contains the required information pursuant to § 54.313(f)(2) compliance requires: Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers)		<input checked="" type="checkbox"/>
(3016)	Document(s) with Balance Sheet, Income Statement and Statement of Cash Flows		<input checked="" type="checkbox"/>
(3017)	If the response is yes on line 3014, attach your company's RUS annual report and all required documentation	Name of Attached Document Listing Required Information	<input type="text" value="230503nc3017.pdf"/>
(3018)	If the response is no on line 3014, is your company audited?	(Yes/No)	<input type="radio"/> <input type="radio"/>
(3019)	If the response is yes on line 3018, please check the boxes below to confirm your submission on line 3026 pursuant to § 54.313(f)(2), contains: Either a copy of their audited financial statement; or		<input type="checkbox"/>
(3020)	(2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers		<input type="checkbox"/>
(3021)	Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows		<input type="checkbox"/>
(3022)	Management letter and/or audit opinion issued by the independent certified public accountant that performed the company's financial audit. If the response is no on line 3018, please check the boxes below to confirm your submission on line 3026 pursuant to § 54.313(f)(2), contains: Copy of their financial statement which has been subject to review by an independent certified public accountant; or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers		<input type="checkbox"/>
(3023)	Underlying information subjected to a review by an independent certified public accountant		<input type="checkbox"/>
(3024)	Underlying information subjected to an officer certification.		<input type="checkbox"/>
(3025)	Document(s) with Balance Sheet, Income Statement and Statement of Cash Flows		<input type="checkbox"/>
(3026)	Attach the worksheet listing required information	Name of Attached Document Listing Required Information	<input type="text"/>

REDACTED FOR PUBLIC INSPECTION

<010>	Study Area Code	210503
<015>	Study Area Name	SUREY MEMBERSHIP
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Leah Richter
<035>	Contact Telephone Number - Number of person identified in data line <030>	6059951793 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	Leah.Richter@vaantagepoint.com

Financial Data Summary

- (3027) Revenue
- (3028) Operating Expenses
- (3029) Net Income
- (3030) Telephone Plant In Service(TPIS)
- (3031) Total Assets
- (3032) Total Debt
- (3033) Total Equity
- (3034) Dividends



<010>	Study Area Code	230503
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<030>	Contact Name - Person USAC should contact regarding this data	Leah Richter
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<039>	Contact Email Address - Email Address of person identified in data line <030>	Leah.Richter@vantagepnt.com

#### 4005 Rural Broadband Experiment

Authorized Rural Broadband Experiment (RBE) recipients must address the certification for public interest obligations, provide a list of newly served community anchor institutions, and provide a list of locations where broadband has been deployed.

#### Public Interest Obligations – FCC 14-98 (paragraphs 26-29, 78)

Please address Line 4001 regarding compliance with the Commission's public interest obligations. All RBE participants must provide a response to Line 4001.

**4001.** Recipient certifies that it is offering broadband to the identified locations meeting the requisite public interest obligations consistent with the category for which they were selected, including broadband speed, latency, usage capacity, and rates that are reasonably comparable to rates for comparable offerings in urban areas?

#### Community Anchor Institutions – FCC 14-98 (paragraph 79)

**4003a.** RBE participants must provide the number, names, and addresses of community anchor institutions to which they newly deployed broadband service in the preceding calendar year. On this line, please respond (yes – attach new community anchors, no – no new anchors) to indicate whether this list will be provided.

**If yes to 4003A, please provide a response for 4003B.**

**4003b.** Provide the number, names and addresses of community anchor institutions to which the recipient newly began providing access to broadband service in the preceding calendar year.

Name of Attached Document Listing Required Information

#### Broadband Deployment Locations – FCC 14-98 (paragraph 80)

**4004a.** Attach a list of geocoded locations to which broadband has been deployed as of the June 1st immediately preceding the July 1st filing deadline for the FCC Form 481.

Name of Attached Document Listing Required Information

**4004b.** Attach evidence demonstrating that the recipient is meeting the relevant public service obligations for the identified locations. Materials must at least detail the pricing, offered broadband speed and data usage allowances available in the relevant geographic area.

Name of Attached Document Listing Required Information



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<030>	Contact Name - Person USAC should contact regarding this data	Leah Richter
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<039>	Contact Email Address - Email Address of person identified in data line <030>	Leah.Richter@vantagepnt.com

TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients	
I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate.	
Name of Reporting Carrier: SURRY MEMBERSHIP	
Signature of Authorized Officer: CERTIFIED ONLINE	Date 06/20/2017
Printed name of Authorized Officer: Amy Hanson	
Title or position of Authorized Officer: Chief Operating Officer	
Telephone number of Authorized Officer: 3363744517 ext.	
Study Area Code of Reporting Carrier: 230503	Filing Due Date for this form: 07/03/2017
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

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<015>	Study Area Name	SURRY MEMBERSHIP
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<030>	Contact Name - Person USAC should contact regarding this data	Leah Richter
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<039>	Contact Email Address - Email Address of person identified in data line <030>	Leah.Richter@vantagepnt.com

TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

Certification of Officer to Authorize an Agent to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier	
I certify that (Name of Agent) _____ is authorized to submit the information reported on behalf of the reporting carrier. I also certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized agent; and, to the best of my knowledge, the reports and data provided to the authorized agent is accurate.	
Name of Authorized Agent: _____	
Name of Reporting Carrier: _____	
Signature of Authorized Officer: _____	Date: _____
Printed name of Authorized Officer: _____	
Title or position of Authorized Officer: _____	
Telephone number of Authorized Officer: _____	
Study Area Code of Reporting Carrier: _____	Filing Due Date for this form: _____
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent Authorized to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier	
I, as agent for the reporting carrier, certify that I am authorized to submit the annual reports for universal service support recipients on behalf of the reporting carrier; I have provided the data reported herein based on data provided by the reporting carrier; and, to the best of my knowledge, the information reported herein is accurate.	
Name of Reporting Carrier: _____	
Name of Authorized Agent Firm: _____	
Signature of Authorized Agent or Employee of Agent: _____	Date: _____
Name of Authorized Agent Employee: _____	
Title or position of Authorized Agent or Employee of Agent: _____	
Telephone number of Authorized Agent or Employee of Agent: _____	
Study Area Code of Reporting Carrier: _____	Filing Due Date for this form: _____
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

## Attachments

<010>	Study Area Code	230503
<015>	Study Area Name	SURRY MEMBERSHIP
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Leah Richter
<035>	Contact Telephone Number - Number of person identified in data line <030>	6059951793 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	Leah.Richter@vantagepnt.com

1/1/2017

<701>	Residential Local Service Charge Effective Date
<702>	Single State-wide Residential Local Service Charge

<703>

[illegible]

<010>	Study Area Code	230503
<015>	Study Area Name	SURRY MEMBERSHIP
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data Contact Telephone Number - Number of person identified in data line <030>	Leah Richter
<035>	Contact Email Address - Email Address of person identified in data line <030>	6059951793 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	Leah.Richter@vantagepnt.com

[illegible]

<010>	Study Area Code	230503
<015>	Study Area Name	SURRY MEMBERSHIP
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<030>	Contact Name - Person USAC should contact regarding this data	Leah Richter
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<039>	Contact Email Address - Email Address of person identified in data line <030>	Leah.Richter@vantagepnt.com
<810>	Reporting Carrier	Surry Telephone Membership Corp
<811>	Holding Company	Not Applicable
<812>	Operating Company	N/A

[illegible]

**CERTIFICATION OF SURRY TELEPHONE MEMBERSHIP CORP****Reporting Period January 1 – December 31, 2016****Sec. 54.313(a)(3) Unfulfilled Broadband Service Requests Resolution**

Pursuant to § 54.313(a)(3) for High-cost Recipients, Carrier hereby certifies that it had unfulfilled requests for broadband service within 2016. Customers had requested broadband services in carrier's advertisements but were beyond the distance constraints of broadband over twisted copper pair cable. To resolve this issue, Carrier is working on improving their broadband capabilities in order to increase their wireless broadband capacity and enabling them to offer broadband services to those who had requested service.

I verify that the foregoing is true and correct. Executed on June 13, 2017.

/s/ Amy R. Hanson

Amy R. Hanson

Chief Operating Officer

Surry Telephone Membership Corp.

SAC: 230503

**CERTIFICATION OF SURRY TELEPHONE MEMBERSHIP CORP****Reporting Period January 1 – December 31, 2016****Sec. 54.313(a)(5) and Sec. 54.422 Service Quality Standards and Consumer Protection Rules Compliance**

Pursuant to § 54.313(a)(5) for High-cost Recipients and § 54.422 for Lifeline Support Recipients, Surry Telephone Membership Corp hereby certifies that it is in compliance with applicable service quality standards and consumer protection rules. Surry Telephone Membership Corp follows Customer Proprietary Network Information (CPNI) rules and also files the annual CPNI certification with the FCC pursuant to the FCC's current CPNI rules and regulations.

I verify that the foregoing is true and correct. Executed on June 13, 2017.

/s/ Amy R. Hanson

Amy R. Hanson

Chief Operating Officer

Surry Telephone Membership Corp.

SAC: 230503

**CERTIFICATION OF SURRY TELEPHONE MEMBERSHIP CORP****Reporting Period January 1 – December 31, 2016****Sec. 54.313(a)(6) and Sec. 54.422 Ability to Function in an Emergency Situation**

Pursuant to § 54.313(a)(6) for High-cost Recipients and § 54.422 for Lifeline Support Recipients, Surry Telephone Membership Corp hereby certifies that it is able to function in emergency situations as set forth in § 54.202(a)(2). Surry Telephone Membership Corp is able to remain functional in an emergency situation through the use of back-up power to ensure functionality without an external power source. All Surry Telephone Membership Corp electronic equipment locations are equipped with battery backup facilities which are designed for eight hours of reserve power. Critical locations such as central offices also are equipped with stand-by generators. This equipment enables it to provide service for a reasonable period of time if external power is lost. Surry Telephone Membership Corp's network is engineered to handle reasonable excess traffic in the event of traffic spikes resulting from emergency situations. Surry Telephone Membership Corp has redundancy in its network for use in re-rerouting traffic when facilities are damaged.

I verify that the foregoing is true and correct. Executed on June 13, 2017.

/s/ Amy R. Hanson

Amy R. Hanson

Chief Operating Officer

Surry Telephone Membership Corp.

SAC: 230503

**CERTIFICATION OF SURRY TELEPHONE MEMBERSHIP CORP****Reporting Period January 1 – December 31, 2016****47 CFR 54.313(a)(10) - Voice Services Rate Comparability**

Pursuant to 47 CFR 54.313(a)(10) for High-cost Recipients, Carrier hereby certifies that the pricing of Carrier's voice services is no more than two standard deviations above the applicable national average urban rate for voice service, as specified in the most recent public notice issued by the Wireline Competition Bureau and Wireless Telecommunications Bureau.

The WCB announced that the average local end-user rate plus state regulated fees of the surveyed incumbent LECs in urban areas is \$49.51. This was published in the FCC's Public Notice, WC Docket No. 10-90, DA 17-167, released February 14, 2017. Carrier's voice service rates are less than two standard deviations in relation to the applicable 2017 national average urban rate as established by the WCB.

I verify that the foregoing is true and correct. Executed on June 13, 2017.

/s/ Amy R. Hanson

Amy R. Hanson

Chief Operating Officer

Surry Telephone Membership Corp.

SAC: 230503

**CERTIFICATION OF SURRY TELEPHONE MEMBERSHIP CORP****Reporting Period January 1 – December 31, 2016****47 CFR 54.313(g) – Broadband Services Rate Comparability**

Pursuant to 47 CFR 54.313(g) for High-cost Recipients, Carrier hereby certifies that the pricing of Carrier's broadband services is no more than two standard deviations above the applicable national average urban rates for broadband service, as specified in the most recent public notice issued by the Wireline Competition Bureau and Wireless Telecommunications Bureau.

The following table was published in the FCC's Public Notice, WC Docket No. 10-90, DA 17-167, released February, 2017. The table provides the 2017 benchmark for a number of different broadband service offerings.

<b>Download Speed (Mbps)</b>	<b>Upload Speed (Mbps)</b>	<b>Usage Allowance (GB)</b>	<b>Benchmark</b>
10	1	100	\$76.47
10	1	150	\$76.97
10	1	250	\$77.37
10	1	Unlimited	\$77.98
25	3	250	\$89.92
25	3	Unlimited	\$90.53
25	5	250	\$90.16
25	5	Unlimited	\$90.76

I verify that the foregoing is true and correct. Executed on June 13, 2017.

/s/ Amy R. Hanson

Amy R. Hanson

Chief Operating Officer

Surry Telephone Membership Corp.

SAC: 230503

**Surry Telephone North Carolina Lifeline Application**

**Application for Lifeline**

- Lifeline is a federal benefit and willfully making false statements to obtain the benefit can result in fines, imprisonment, de-enrollment or being barred from the program
- Only one Lifeline service is available per household
- A household is defined, for purposes of the Lifeline program, as any individual or group of individuals who live together at the same address and share income and expenses
- A household is not permitted to receive Lifeline benefits from multiple providers
- Violation of the one-per-household limitation constitutes a violation of the Federal Communications Commission's (or "FCC") rules and will result in the subscriber's de-enrollment from the program
- Lifeline is a non-transferable benefit and the subscriber may not transfer his or her benefit to any other person.

**How to apply: four steps**

1. Choose whether you will apply because you participate in a qualifying program or because your total household income falls within the guidelines.
2. Fill out the form. You must indicate your service address as well as your billing address (if not the same as your service address), as well as your SSN and your date of birth.
3. You must provide photocopies of either the program or income documents.
4. You must sign the bottom of the application indicating that you are complying with the Lifeline benefit rules.

**Qualifying Methods**

You may qualify for Lifeline either because you participate in one of the following programs or because your income is within the following guidelines. **NOTE: You may receive Social Security and Medicare benefits, but to qualify for Lifeline, you must receive benefits from one of the following programs or your income must fall within the guidelines.**

You MUST send photocopies of any qualifying documentation. NOTE: SEND PHOTOCOPIES ONLY; WE WILL NOT RETURN ANY DOCUMENTATION.

**Program Eligibility**

- Supplemental Nutrition Assistance Program (SNAP)
- Federal Public Housing/Section 8
- Veterans Pension or Survivors Pension benefit
- Income Based Eligibility
- Medicaid
- Supplemental Security Income (SSI)

Documentation includes a photocopy of a card or an award letter.

**Income Eligibility**

Annual Income Based on Household Size								
1	2	3	4	5	6	7	8	For each add'l person
\$11,880	\$16,020	\$20,160	\$24,300	\$28,440	\$32,580	\$36,730	\$40,890	+ \$4,160/person

Documentation needed to qualify for Lifeline through income is noted on next page.

RETRACTED-FOR PUBLIC INSPECTION  
**Surry Telephone North Carolina Lifeline Application**

Attachment 1210

When completed, mail form to:  
**Surry Telephone P.O. Box 385, Dobson, NC 27017**

Customer Name: \_\_\_\_\_  
Customer Service Address: \_\_\_\_\_ Temporary **(required)**: Yes: \_\_\_ No: \_\_\_  
City: \_\_\_\_\_ State: \_\_\_\_\_ Zip Code: \_\_\_\_\_  
Customer Bill Address: \_\_\_\_\_  
City: \_\_\_\_\_ State: \_\_\_\_\_ Zip Code: \_\_\_\_\_  
Customer's Home Telephone: \_\_\_\_\_  
Customer's Social Security Number : \_\_\_\_\_  
Customer's Date of Birth xx/xx/xxx: \_\_\_\_\_

Please choose 1 OR 2.

1. I certify that I participate in at least one of the following programs (check all that apply) and I am providing a photocopy of a document that demonstrates my participation in one of these programs.  
**NOTE: SEND PHOTOCOPIES ONLY; WE WILL NOT RETURN ANY DOCUMENTATION.**

- |   |  |
|---|--|
| <input type="checkbox"/> Supplemental Nutrition Assistance Program (SNAP) | <input type="checkbox"/> Veterans Pension or Survivors Pension benefit |
| <input type="checkbox"/> Medicaid   | <input type="checkbox"/> Supplemental Security Income (SSI)            |
| <input type="checkbox"/> Federal Public Housing/Section 8                 |  |

2. I certify that my total household income falls within the guidelines listed on Page 1 and I also certify that this is how many people live in my household **(required)**: Adults \_\_\_\_ Children \_\_\_\_\_. I am providing a photocopy of the following qualifying documents:

- |  |   |
|--|---|
| <input type="checkbox"/> Prior year's state or federal tax return  | <input type="checkbox"/> Retirement / pension statement of benefits                   |
| <input type="checkbox"/> Current income statement from an employer | <input type="checkbox"/> Unemployment/Workmen's Compensation statement of benefits    |
| <input type="checkbox"/> Paycheck stubs for most recent 3 months   | <input type="checkbox"/> Federal notice letter of participation in General Assistance |
| <input type="checkbox"/> Social Security statement of benefits     | <input type="checkbox"/> Veterans Administration Statement of Benefits                |
| <input type="checkbox"/> Child Support document                    | <input type="checkbox"/> Other official document containing income information        |
| <input type="checkbox"/> Divorce decree                            |   |

**I certify, under penalty of perjury, that:**

1. I meet the income-based or program-based eligibility criteria for receiving Lifeline, shown above.
2. I will notify the carrier within 30 days if for any reason I no longer satisfy the criteria for receiving Lifeline including, as relevant, if I no longer meet the income-based or program-based criteria for receiving Lifeline support, I am receiving more than one Lifeline benefit, or another member of my household is receiving a Lifeline benefit.
3. If I move to a new address, I will provide that new address to Surry Telephone within 30 days.
4. My household will receive only one Lifeline service and, to the best of my knowledge, my household is not already receiving a Lifeline service.
5. The information contained in this certification form is true and correct to the best of my knowledge.
6. I acknowledge that providing false or fraudulent information to receive Lifeline benefits is punishable by law.
7. I acknowledge that I may be required to re-certify my continued eligibility for Lifeline at any time, and my failure to re-certify my continued eligibility will result in de-enrollment and the termination of my Lifeline benefits.

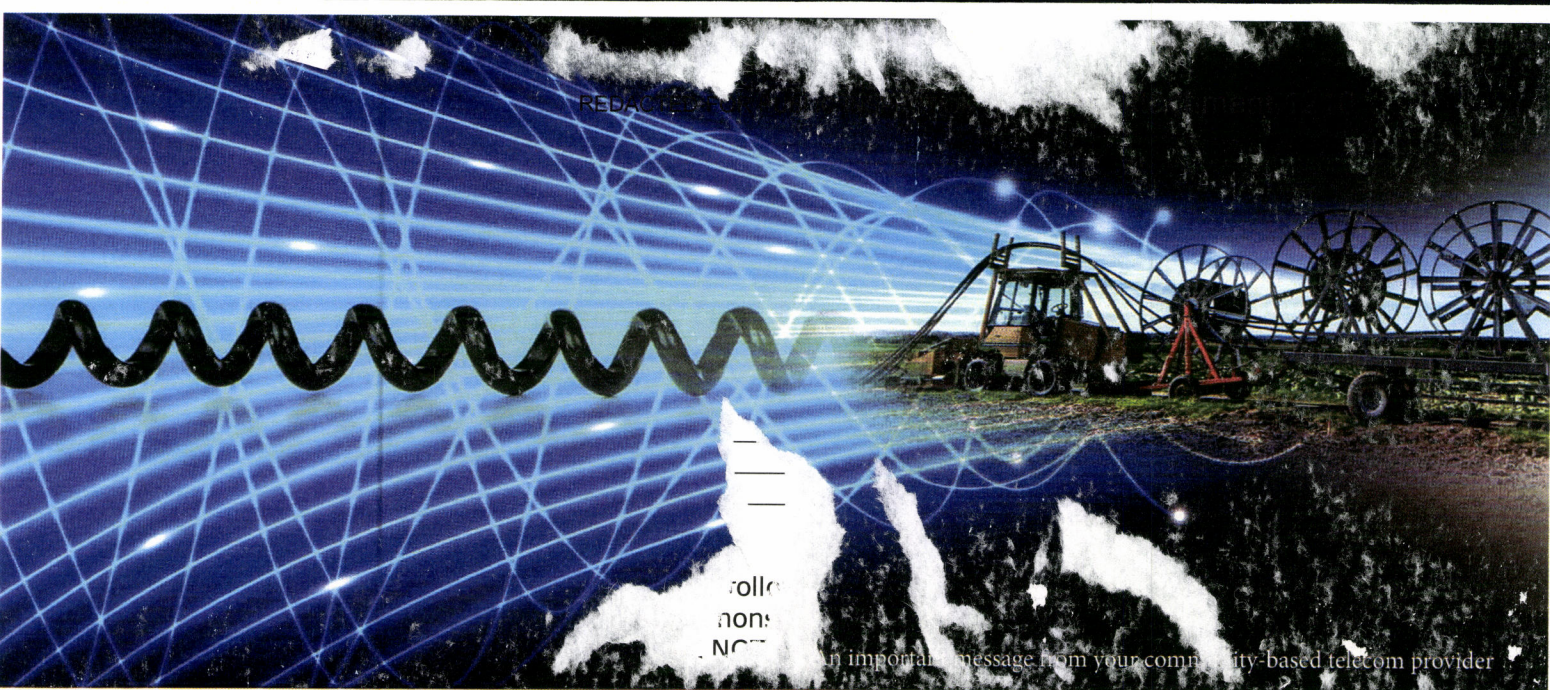
I hereby authorize Surry Telephone to release any of my information contained in this Lifeline Application required for the administration of the Lifeline program to the FCC or its designee, including the Universal Service Administrative Company, and to any state and federal agency, as required by law.

Applicant's Signature: \_\_\_\_\_ Date: \_\_\_\_\_

For agent use only:

Type of document for program eligibility:

Type of document for income eligibility:



FOUNDATION FOR  
RURAL SERVICE

4121 Wilson Boulevard, Suite 1000  
Arlington, VA 22203

[www.frs.org](http://www.frs.org)

An important message from your community-based telecom provider



**YES, YOU CAN**  
afford telephone or  
internet service!

An important message from your community-based telecom provider

# Community-based telecom provider is pleased to offer Lifeline Service — providing discounted telephone or internet service for eligible consumers.

The Lifeline Universal Service Program is a government supported program available to qualified, low-income consumers and offers a discount for eligible services. Eligible services include telephone and internet service (the latter as of December 2, 2016). If you are an existing telephone service subscriber receiving the monthly Lifeline discount, you can continue to apply that discount to your home or cell phone voice service. But you can only receive a discount on ONE option — telephone or internet.

## How to Qualify for a Lifeline Discount

You must participate in at least one of the following programs to be eligible for a Lifeline Program discount:

- Supplemental Nutrition Assistance Program (SNAP)
- Supplemental Security Income (SSI)
- Medicaid
- Federal Public Housing Assistance
- Veterans Pension and Survivors Benefit Program
- Bureau of Indian Affairs General Assistance
- Tribally-administered Temporary Assistance for Needy Families (TTANF)
- Food Distribution Program on Indian Reservations (FDPIR)
- HEAD Start
- Income below the Federal Poverty Guideline

If you signed up for a Lifeline discount through the National School Lunch Program, Temporary Assistance for Needy Families, Low-Income Home Energy Assistance Program, or any other state-run program, your phone or internet provider may ask you to confirm your enrollment in one of the above, eligible programs when they do your next eligibility confirmation.

## Services Eligible for the Lifeline Discount

Lifeline telephone and internet services will have to provide certain minimum features. Lifeline-discounted services must offer at least:

- 500 minutes per month for cell phone voice plans
- 500 MB per month at 3G speeds for cell phone data plans
- 150 GB per month at 10/1 download/upload speeds for home internet plans

Exception: In those areas where the provider does not offer speeds at or above 10/1 download/upload, they must provide the highest performing, generally available home internet plans, which must be at least 4/1 download/upload.

## Changing Companies

If you decide to apply your monthly Lifeline discount to either home internet service or a data plan for your cell phone, you must remain with the company that provides your service for at least 12 months. After that, you are free to switch to a different company. If you move to a different state or to an area where your company does not offer service, let your company know. They will guide you through the process of changing companies.

If you sign up for new home or cell phone voice service, you need to stay with your company for at least 2 months. If you choose to apply your discount to a bundle, ask the company which change policy applies.



FOUNDATION FOR  
RURAL SERVICE

This brochure was produced by the Foundation for Rural Service (FRS), the philanthropic arm of NTCA—The Rural Broadband Association. FRS seeks to sustain and enhance the quality of life in America by advancing an understanding of rural issues. For more information on FRS visit [www.frs.org](http://www.frs.org). This educational campaign is supported by the Rural Telephone Finance Cooperative (RTFC).

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**CERTIFICATION OF SURRY TELEPHONE MEMBERSHIP CORP****Reporting Period January 1 – December 31, 2016****Sec. 54.313(f)(1)(i) Milestone Certification**

Pursuant to § 54.313 f)(1)(i) for Rate-of-Return Carriers, Carrier hereby certifies it is taking reasonable steps to provide upon reasonable request broadband service at actual speeds of at least 4 Mbps downstream/1 Mbps upstream, with latency suitable for real-time applications, including Voice over Internet Protocol, and usage capacity that is reasonably comparable to comparable offerings in urban areas as determined in an annual survey, and that requests for such service are met within a reasonable amount of time.

I verify that the foregoing is true and correct. Executed on June 13, 2017.

/s/ Amy R. Hanson

Amy R. Hanson

Chief Operating Officer

Surry Telephone Membership Corp

SAC: 230503

**REDACTED - FOR PUBLIC INSPECTION**

**SURRY TELEPHONE MEMBERSHIP CORP (SAC 230503)**

**ATTACHMENT LINE 3017**

**Financial Reports  
Pursuant to 47 C.F.R § 54.313(f)(2)**

**ATTACHMENT REDACTED IN ENTIRETY**